

Biometric Notice

Please review the below information before providing your consent for Certn to process your Biometric Data.

“Biometric Data” is personal information resulting from specific technical processing relating to the physical, physiological or behavioral characteristics which allow or confirm the unique identification of that natural person.

Why do you need my biometric data?

As part of the remote background screening services we provide to our clients, we collect your Biometric Data to (i) remotely verify your identity, and (ii) prevent and combat fraud.

How does it work?

We will ask you to scan a copy of your government-issued ID, and take a selfie using your mobile device or laptop. We use an AI algorithm to measure certain features of your face in both your ID photo and your selfie, and compare them to one another to confirm the person completing background screening matches the person on the ID. This helps us combat fraud, and ensures we are providing accurate information to our clients.

Who will have access to my Biometric Data?

Except where required by law, your Biometric Data is accessible only to us and our service providers who require access to Biometric Data to help us provide our Services. We do not share Biometric Data with any other third parties. That said, we will provide certain information about you to the client on whose behalf we are performing the background check, which could include copies of the ID document and photo you provided us, and confirmation that we were or were not able to verify your identity.

Certn does not sell, lease, trade or otherwise profit from your Biometric Data.

How will you protect my Biometric Data?

The Company uses industry standard security safeguards to store and protect your Biometric Data, in accordance with our [Privacy Policy](#). Unless required by law, once your identity has been verified, we will delete your biometric data from our systems within 30 days.

The location of Biometric Data storage is based on the location of our client. For example, if our client on whose behalf we are performing a background check is located in Canada, your Biometric Data will be stored in Canada. If you reside in a different country from our processing locations or the location of our client, we may transfer your Biometric Data for the purpose of completing the identity verification, in accordance with our Privacy Policy (<https://certn.co/privacy-policy/>) and applicable privacy laws.

What are my rights?

You may choose not to consent to the processing of your Biometric Data. If you choose not to consent to biometric identity verification, we may not be able to process your application or provide verification results to our client.

You can also:

- revoke your consent to the processing of your Biometric Data,
- request a copy of your Biometric Data,
- request corrections to your Biometric Data, and
- request deletion of your Biometric Data,

at any time by contacting us at privacy@certn.co. Upon receiving notice, we will notify our client on whose behalf we are performing the background check, and promptly respond to your request.

If you require more information about the nature and scope of your data processing, please contact

Certn's Privacy Officer at privacy@certn.co.